SharedMails Server Setup Guide

This guide will assist you with setting up and configuring SharedMails on your SharePoint server.

Requirements / System requirements

Verify your server environment is ready to install SharedMails. The MSI setup file will not install any required components.

Verify the following is already installed on your server:

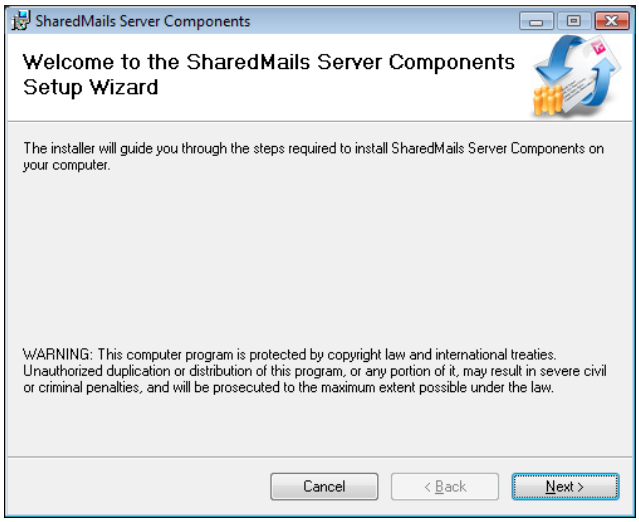
- Microsoft SharePoint Foundation 2010 or Microsoft SharePoint Server 2010
- Microsoft .NET Framework 3.5

Download and installation

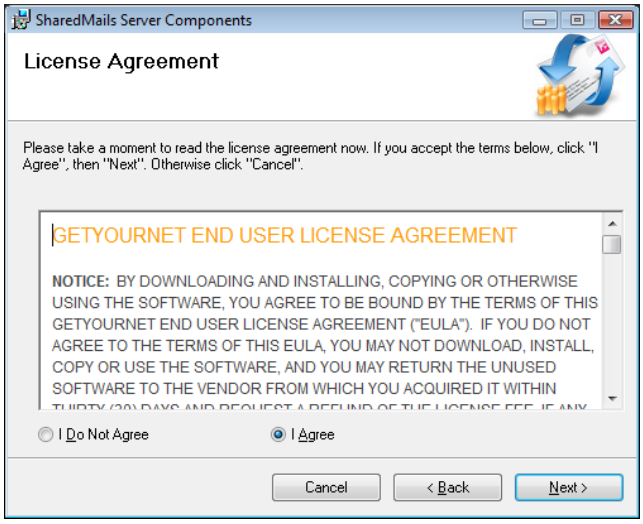
Download the MSI file from the SharedMails website:

http://www.getyournet.ch/sharedmails

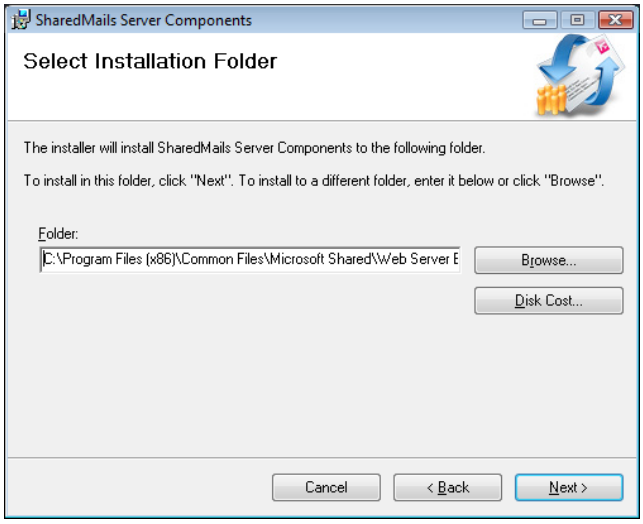
Launch the MSI file and follow the setup wizard.



Accept the license agreement

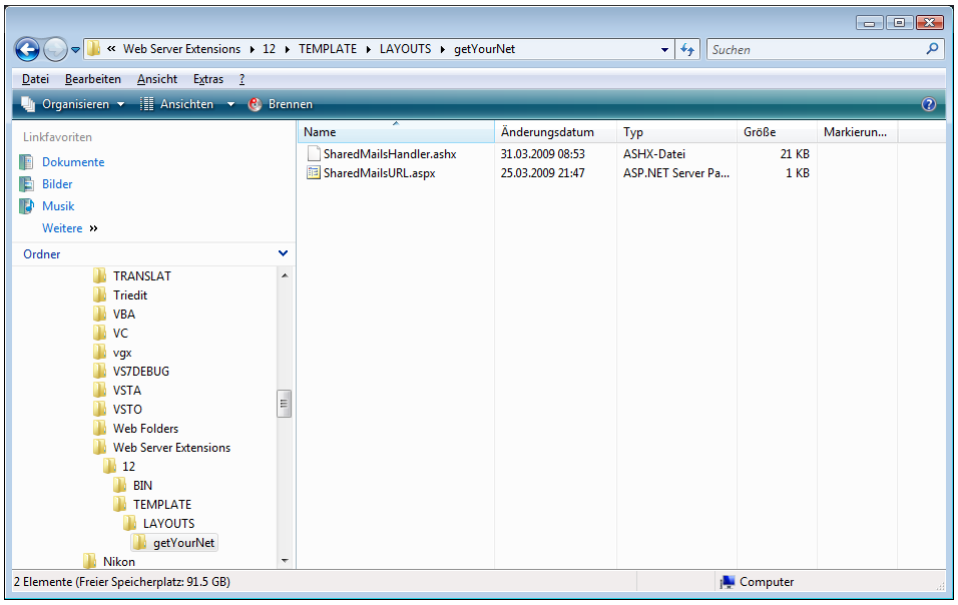


Accept the installation folder indicated, DO NOT CHANGE IT!
If necessary, verify the installation once the setup wizard has completed (see below) by selecting full folder path and copying it with CTRL+C.



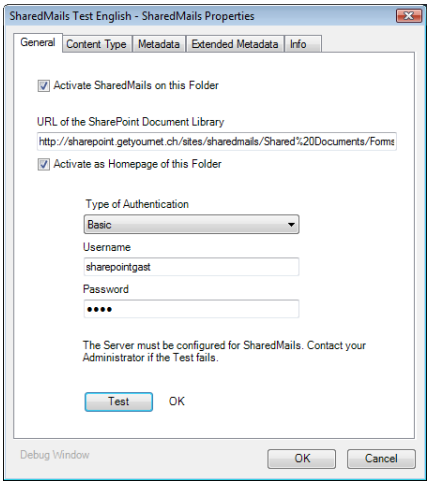
Once you have completed the installation with the setup wizard you may open an Explorer window and paste the folder path (see above).

If the installation has completed successfully, you will see the two files from the setup wizard copied into your SharePoint server configuration environment.



Check your server installation is functional

Go to any client with the SharedMails client software installed and open Outlook 2010. Configure any folder in Outlook for SharedMails and test the server connection:



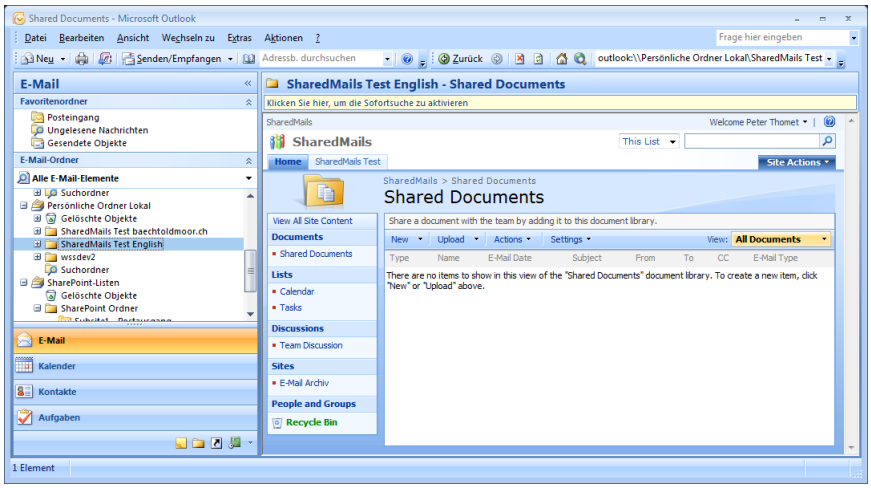
Troubleshooting

Please follow these steps in the event testing from a client fails.

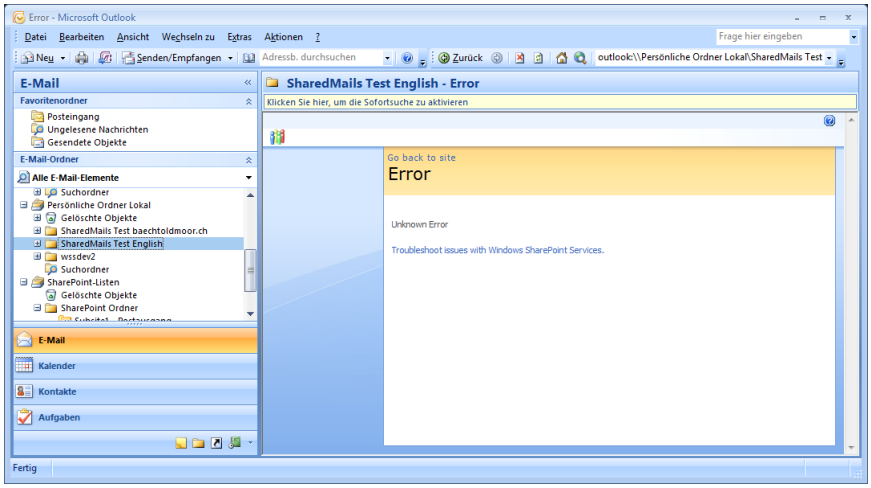
Verify your SharedMails server setup is locally accessible

Configure any folder in Outlook for SharedMails and press “OK“ to save the configuration. In the left pane select the configured folder and check the details of this folder on the right:

The folder details show the Document Library: SharedMails is locally accessible on the server.



The folder details display an error page: SharedMails is NOT locally accessible on the server, there is an error with the SharedMails server setup.



If this error page appears check the location of the files installed on your server (see above – Download and installation).

Authentication problems

If you do not see an error page (see above), the problem is most likely related to authentication.

There are various authentication configurations for SharePoint. SharedMails uses .NET HttpWebRequest to communicate with the server.

Known issues:

When using forms authentication, SharedMails is unable to authenticate with the server. In this case, you can configure an alternate access to your SharePoint site with a different authentication option compatible with SharedMails.

SSL with ”untrusted“ certificates: When using https to access your SharePoint sites, the server certificate must be “trusted“ by the client. SharedMails is otherwise unable to communicate with the server. Use a server certificate from a known certificate authority, or add the certificate to the ”trusted“ list on clients.